

[2026-01-29 06:55:09] visitor

[2026-01-29 06:55:18] visitor

Department (Required) : Technical Support

[2026-01-29 06:55:28] visitor

Aoa

[2026-01-29 06:55:33] visitor

How are you

[2026-01-29 06:55:36] Sky Host RA L1

[2026-01-29 06:55:43] Sky Host RA L1

Hello, Welcome, How Can I Serve You Today ?

[2026-01-29 06:55:54] visitor

my site is not working without vpn

[2026-01-29 06:56:36] visitor

i think your services ip is blocking by service provider

[2026-01-29 06:56:42] Sky Host RA L1

please share your domain name

[2026-01-29 06:57:32] visitor

mysmtportal

[2026-01-29 06:58:00] visitor

mysmtportal.com

[2026-01-29 07:00:32] Sky Host RA L1

please open this link (<https://mysmtportal.com/smt/>)

[2026-01-29 07:04:14] Sky Host RA L1

Sir, your ticket is already open and our team is working on it you will get an update once the issue is resolv

[2026-01-29 07:04:24] visitor

ok