

Chat 782df3c0-0251-11f1-837c-33c4e1346a84

[2026-02-05 05:14:01] visitor

[2026-02-05 05:14:59] visitor

Department (Required) : Technical Support Question (Required) : Hi Phone (Optional) : 17575698765

[2026-02-05 05:15:46] Sales - Support Chat

[2026-02-05 05:15:49] Sales - Support Chat

Hello, Welcome, How Can I Serve You Today ?

[2026-02-05 05:17:39] visitor

I can't see 5.6 PHP version on cpanel

[2026-02-05 05:18:08] visitor

[2026-02-05 05:18:21] visitor

this is ticket i was created but now they closed

[2026-02-05 05:18:46] Sales - Support Chat

5.6 PHP version is end of life

[2026-02-05 05:19:15] visitor

but my website last year

[2026-02-05 05:19:21] visitor

i renew and it was working fine

[2026-02-05 05:19:28] visitor

just last few days it is not working

[2026-02-05 05:19:41] visitor

how is possible ?

[2026-02-05 05:20:03] Sales - Support Chat

What is the error in your website?

[2026-02-05 05:20:10] Sales - Support Chat

Can you please share the screenshot of error

[2026-02-05 05:20:19] visitor

My PHP admin is not working

[2026-02-05 05:20:55] visitor

when i try to create shipment and click on submit button they said error

[2026-02-05 05:21:07] visitor

while everything was working fine since last year

[2026-02-05 05:21:16] visitor

when i renew it was working fine

[2026-02-05 05:21:21] Sales - Support Chat