

[2026-03-16 07:50:55] visitor

[2026-03-16 07:51:00] visitor

Department (Required) : Technical Support

[2026-03-16 07:51:07] visitor

aoa

[2026-03-16 07:51:21] Sky Host RA L1

[2026-03-16 07:51:29] Sky Host RA L1

Hello, Welcome, How Can I Serve You Today ?

[2026-03-16 07:51:49] visitor

my domain is mysmtportal.com

[2026-03-16 07:53:43] visitor

its very slow

[2026-03-16 07:55:57] visitor

plz check

[2026-03-16 07:57:02] Sky Host RA L1

I have checked your files, and there is an issue. The files are not properly uploaded. The index.php file is e

[2026-03-16 07:58:34] visitor

my site was already working fine till yesterday

[2026-03-16 07:58:50] visitor

today its too slow

[2026-03-16 07:59:08] visitor

and not even loading properly

[2026-03-16 07:59:24] visitor

if index or config file are missing then the file will not work properly

[2026-03-16 07:59:37] visitor

i can access my site from wordpress admin

[2026-03-16 08:01:43] Sky Host RA L1

[2026-03-16 08:02:21] visitor

my main site is smt

[2026-03-16 08:02:25] Sky Host RA L1

Please share your´ wordpress admin login detail

[2026-03-16 08:02:26] visitor

all files are in smt folder

[2026-03-16 08:02:27] visitor